

Training and Professional Development Programs

The Mediation and Restorative Justice Center provides the following services in addition to mediation:

- Conflict resolution and communication skills training
- School-based peer mediation/conflict resolution training
- Large group facilitations
- Peacemaking Circles
- Speakers for meetings
- Trainings for mediators.
- Restorative justice training—victim offender conferencing/peacemaking circles
- Community/Professional workshops on conflict resolution and communication skills

To request training services, call
262-544-1647 or 414-271-5464

The Mediation and Restorative Justice Center is a program of Wisconsin Community Services, Inc.

Wisconsin Community Services, Inc. (WCS) is a 501(c) 3 non-profit service agency that has worked with high-risk individuals both inside and outside of the criminal justice system since 1912. WCS operates programs throughout southeastern Wisconsin.

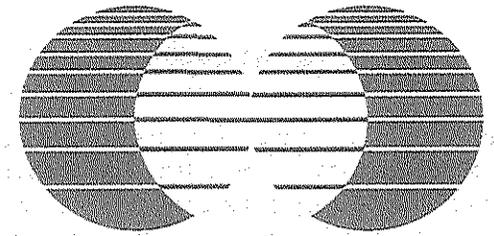
For more information about WCS:
3732 W. Wisconsin Ave., Suite 200
Milwaukee, WI 53208
Phone: (414) 290-0400 Fax: (414) 271-4605
Visit WCS on the web at
www.wiscs.org

Mediation and Restorative Justice Center
414 W Moreland Blvd, Suite 204
Waukesha, WI 53188
Phone: (262) 544-1647 Fax: (262) 544-9456
3732 W Wisconsin Ave., Suite 200
Milwaukee, WI 53208
Phone: (414) 271-5464



Helping People Resolve Conflict

Donations can be made payable to the Mediation and Restorative Justice Center (MRJC). Thank you!



MEDIATION AND RESTORATIVE JUSTICE CENTER

Helping People Resolve Conflict

What is Mediation?

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Phone: (414) 271-5464
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Website: www.wiscs.org/mediation.htm

A program of



What is Mediation?

Mediation is a process that assists people in resolving conflicts or disputes. The mediation session offers people the opportunity to create their own mutually agreeable solutions with the assistance of a trained, impartial third party, a mediator. The mediator does not make decisions for the parties or determine who is right or wrong. Mediation is not a court hearing or a counseling session. Neither lawyers nor witnesses are needed, although, lawyers may attend to advise their clients.

Mediation sessions are informal, structured discussions to help clarify the issues and move towards agreement. Parties are given the opportunity to listen to each other and to speak without interruption. If an agreement is reached, it may be written down and signed by the parties. Before participating in a mediation session, the parties should think about possible solutions to the problem.



Mediation is confidential.

Mediations are conducted by trained mediators or staff mediators.

Types of Disputes that Can Be Resolved

Small Claims

Property damage, accidents, vandalism, small debts, harassment

Community Problems

Noise, pets, relationships, parking, neighbors

Domestic Problems

Involving family, friends, roommates

Juvenile Disputes

Conflicts between youth, youth and adults, schools, merchants and the law, truancy cases

Consumer/Merchant/Business

Product or service

Landlord/Tenant

Security deposit, repairs, damages

Work Place

Employer/employee and among workers

Victim/Offender Conference

Adult and juvenile

Civil Cases

Judge or lawyer referred



The Mediation and Restorative Justice Center promotes and provides mediation and other effective processes of conflict resolution and restorative justice.

Accessing Mediation Services

A case manager will discuss your situation and explain the process in detail. The Center staff will contact the others involved in the dispute and request their participation in mediation.

Mediation sessions are scheduled at times that are convenient for all participants. Evening appointments are available.

Most disputes can be resolved in one session. Fees may be charged for our services.

To request mediation services or for more information, call 262-544-1647 or 414-271-5464

The Mediation and Restorative Justice Center is supported by:

LIVE UNITED



United Way
in Waukesha County

